

Voluntary Donations

We received over 18,000 separate donations from our supporters this year. Some of you have put small change in collecting cans or sent us a cheque in memory of loved ones or organised an event to raise money for our use. Many of these donations may be small but collectively they represent the biggest source of our income – £1million.

Events

Thousands of you participated in Strathcarron fundraising events and hopefully enjoyed yourselves while raising over £500,000 of much needed income.

Hospice Shops

We now have 9 charity shops across the region and they collectively contribute nearly £375,000 each year to our income. Your donations of used and nearly new goods are vital in helping us raise this money.

Gift Aid

If you were a UK taxpayer and completed a simple gift aid declaration form, we claimed a further 28% on top of the donation that you gave us. Over the last year this gave us an income of £140,000 – at no cost to our donors.

Gifts in Wills

One in six of our patients is fully supported by Gifts in Wills. Last year we received 25 separate legacies totalling over £800,000. This made a significant difference to Strathcarron Hospice and without this legacy income we could not have sustained our current level of service.

By leaving a gift in your Will you can help ensure the future of the Hospice. This could be your present to the future. A legacy to Strathcarron Hospice costs nothing now, but for future generations of local people with life limiting illnesses it could be priceless.

For more information about our services and how you can help please contact:-

Strathcarron Hospice
Randolph Hill
Denny, Stirlingshire
FK6 5HJ

Website: strathcarronhospice.org.uk
Telephone: 01324 826 222
Fax: 01324 824576
Charity No: SC006704

Annual Review 2010/11

How have we done?



- support
- lively
- warmth
- homely
- comfort
- humour
- youthful
- dignity
- friendship

Strathcarron hospice care
Be surprised

What We Have Done in 2010/11

Strathcarron Hospice has continued to provide and develop services to patients and their families and carers. This leaflet is our opportunity to let you know how we are performing as your local Hospice.

Strathcarron Hospice supports people in their own homes, in the Day Care Unit and the Inpatient Unit.

This year with your support we have been able to:

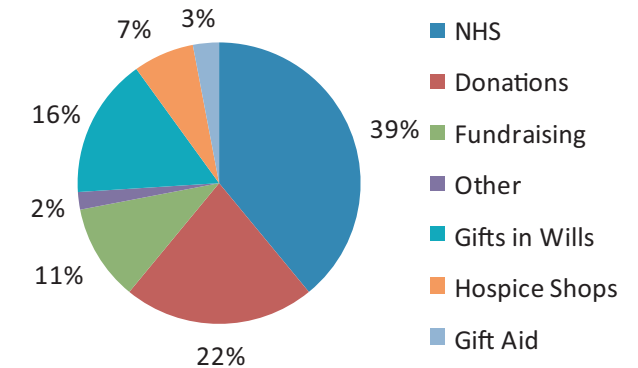
- Support 1076 patients referred to us.
 - Provide 82,778 hours of nursing care in our Inpatient Unit.
 - Provide 3,527 Day Care visits to the Hospice.
 - Make 3,644 visits by our Community Clinical Nurse Specialists to patients in their own homes.
 - Help 400 family members and friends through our Bereavement Service
 - Support 92 children in our Seasons for Growth Bereavement Service
 - Deliver specialist training courses to 578 care staff from the Health Service, Local Authorities and Care Homes and other charities.
- Provide excellent standards of care to patients with cancer and other non-malignant conditions.
 - Provide specialist palliative support within the local Hospitals.
 - Contribute specialist palliative support to the respiratory clinic at Stirling Royal Infirmary.
 - Support 129 of our 388 Inpatients to return home after a stay in the Hospice.

In 2010/11 we have also upgraded our facilities. We have:

- Upgraded our Inpatient facility to provide piped oxygen and suction at every bed.
- Provided individual flat screen TV's at every bed.
- Refurbished our Reception area and waiting areas in the Ward.
- Redecorated one third of the Inpatient Ward area.
- Improved our IT links to ensure accurate and timely patient information is available.
- Introduced wireless broadband in Day Care and in the Inpatient Unit for patients and their families.
- Built a children's playground.

Where our Money Comes From

Over 135 staff and 350 volunteers provide Strathcarron's services. Although all our services are free to our patients we had to raise a total of £5.2 million to deliver these services in 2010/11. Here is where the money came from:



NHS Funding

Many people think that we are fully funded by the NHS but, in fact, NHS Forth Valley and NHS Lanarkshire collectively provide 39% (just under £2 million) of the annual income we need.